

Free Internet Resources

A number of companies are offering free internet services during this time for students or those unable to pay for their current internet service:

• Comcast/Xfinity

- New customers who sign up for Internet Essentials will receive 60 days of free internet service
 - Increased speeds from 15/2 to 25/3
 - 40 hours of Xfinity WiFi hotspots per month and open on an unlimited basis
- Internet Essential free to new customers
- Xfinity WiFi free for everyone
- Pausing our data plan
- No disconnects of late fees
- o Link: <u>https://www.comcastcorporation.com/COVID-19/</u>

• <u>Spectrum/Charter</u>

- Services are available for free for 60 days to households with K-12 and/or college students who do not already have internet through the company
 - Free internet modem
 - High-speed internet at 30 Mbps
 - No data caps
 - No contracts
- Optional in-home Wifi service at \$5 a month
- o Link: https://www.spectrum.com/browse/content/spectrum-internet-assist
- <u>Cox</u>
 - New customers will receive their first month of service free (available through May 12, 2020)
 - \$9.95 per month (plus taxes)
 - 10 Mbps
 - No term commitment
 - No deposit
 - No installation fee
 - Remote customer service support at no charge until May 12, 2020
 - o Link: <u>https://www.cox.com/residential/internet/connect2compete.html</u>

• <u>AT&T</u>

• No termination regardless of ability to pay

- Waiving late fees due to inability to pay
- Keeping public WiFi hotspots open
- Up to \$10 per month (plus taxes)
 - 10 Mbps
 - No term commitment
 - No deposit
 - No installation fee
- o Link: <u>https://accessatt.solixcs.com/#/home</u>

• <u>Sprint</u>

- No disconnects or late fees for the next 60 days
- Complimentary international calling rates from the U.S. to countries defined by the <u>Center for Disease Control as Level 3</u>
- As of March 19, 2020:
 - Metered data plans receive unlimited data for 60 days
 - Additional 20BG of mobile hotspot data per month for 60 days
- For 1 Million Project Foundation participants only:
 - Data allotment per student increased to 20GB each month through June 30, 2020
- o Link: https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm

• <u>T-Mobile</u>

- For the next 60 days:
 - Current customers will have unlimited smartphone data (excluding roaming)
 - An additional 20GB of mobile hotspot/tethering service
 - Extra free data up to 5GB of data per month
- Increased data allowance for free to schools and students using Sprint's <u>EmpowerED</u> digital learning programs to ensure each participant has access to at least 20GB of data per month
- o Link: <u>https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response</u>

• The California Emerging Technology Fund

- Call 1-844-841-4636 for more information
- o Link: <u>http://www.internetforallnow.org/get_affordable_internet_today</u>